



# EY Modern Workplace

The "future of work"

Your digital world. Realized.

## A sustainable, integrated, secure, easy-to-deploy workforce collaboration solution

Businesses are trying to redefine their digital strategy, which makes digital workplace modernization and employee engagement even more critical to their success in the market. The way people work is evolving at lightning speed, with distributed teams, brand-new business models, and complex security issues.

In workplaces worldwide, employees need the right digital tools to connect with and support each other, wherever they are, to encourage productivity, engagement and collaboration. A new set of competencies is required to be able to constantly learn and adapt to the new ways of working.

## How EY Modern Workplace benefits your business?

- ▶ **Intelligent employee experiences:** Designing and delivering employee-centric intranets, web and mobile applications built on Microsoft Office 365 (These leverage the Microsoft Graph, Microsoft SharePoint, Microsoft Cortana and Microsoft Teams platform with a high degree of information "findability," social collaboration and real-time virtual meetings).
- ▶ **Information governance:** Structuring policy and governance to protect information privacy, security and efficiency across the data life cycle.
- ▶ **Collaboration behaviour and models:** Changing employee behaviors and supporting them with relevant applications such as document co-authoring in communities of practice, and project management within the construct of the Microsoft Teams platform.
- ▶ **Collaborative innovation:** Providing the models, disciplines and interaction guidance via Microsoft Teams to support crowdsourcing of ideas, competitive intelligence and commercialization.
- ▶ **Knowledge sharing in the future of work:** Designing knowledge sharing and findability, e.g., for improving firm-wide productivity, employee cohesion, and sales.

## Driving the "future of work" with digital collaboration

Remote working can support internal and external collaboration, and assist your organization in modernizing the workplace. It can also help increase enterprise preparedness against foreseeable and unforeseeable crisis management incidents. Microsoft 365 brings together the best of Windows 10, Office 365 and Enterprise Mobility and Security.

The EY Modern Workplace services are supported by Microsoft technologies to provide a sustainable, integrated and secure solution for collaboration, giving your organization a competitive advantage during volatile times. EY and Microsoft help clients realize the full impact of digital across the Office 365 program as you continue to work with Microsoft as a strategic technology partner.

EY Modern Workplace (Office 365) provides an approach to support customers throughout the entire journey, helping them meet their organization's workplace needs. With EY Modern Workplace services you can be confident of having the right strategy, technology, capabilities and governance to fuel and sustain your own future of work.

Moving our clients from on-premises to the cloud, from traditional to modern workstyles, from tech-centric to purpose-driven, from periodic releases to continuous evolution, helps drive new impacts. Activating the EY Modern Workplace helps building a better working world to inspire and engage employees.

## Three EY Modern Workplace domains powered by Microsoft 365

1 Enablement Blueprint to execute strategy	2 Application Web, desktop, mobile app development and innovation	3 Activation Engage people, consume technology
Modern workplace visioning, strategy & blueprints  M365 operating model  Governance, risk and compliance  Teams enablement  Collaboration strategy and roadmap  Device and application management	Microsoft 365 migration services  Intelligent Intranets  Intelligent digital assistants  Real-time communications  Industry solutions  Modern teamwork  Skype-to-Teams migrations  Cognitive search	Digital program activation  User adoption acceleration  Intelligent content services  Consumer employee experiences  Workplace analytics  Teams activation

## Customer success story

The client is a Canada-based multinational media conglomerate. The EY Modern Workplace services supported by Microsoft technologies provided a sustainable, integrated and secure solution for collaboration, giving the client a competitive edge in its digital transformation journey. This includes:

- ▶ Personas, customized training and communications packages
- ▶ Single sign-on, multifactor authentication and user identity synchronization
- ▶ Program and product management, E5 licensing and migration activities

### Client challenges

- ▶ The client needed to establish a digital employee experience
- ▶ They required assistance to manage the Digital Enterprise Transformation program
- ▶ They wanted to migrate 30,000 mailboxes to O365 and unified communications on Microsoft Teams

### Client benefits

- ▶ Support Microsoft Teams adoption and enterprise voice functionality
- ▶ Reduce on-premise dependencies through “cloud-first” strategy
- ▶ Streamline change request process
- ▶ Adopt employee-centric approach to workplace transformation
- ▶ Provide a broad framework for digital transformation

## EY and Microsoft

The digital technologies that are impacting your business today – social, mobile, analytics and cloud – are rapidly expanding to create new employee and customer experiences, fundamentally changing how your organization works, interacts and competes. The EY and Microsoft alliance combines EY deep insights and experience in disruptive industry trends, new business models and evolving processes with Microsoft scalable, enterprise cloud platform and digital technologies. EY and Microsoft can help accelerate digital transformation with advanced solutions that support enterprise strategy, transform customer and workforce experiences, create new, data-driven business models, build intelligent, automated operations and bring confidence that these innovative solutions are secure, compliant and trusted. Together, we can help accelerate digital strategy and amplify your business performance to thrive in a digital world.

For more information visit: [ey.com/microsoft](https://ey.com/microsoft).

## Contact information

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#### About EY

EY is a global leader in assurance, tax, strategy, transaction and consulting services. The insights and quality services we deliver help build trust and confidence in the capital markets and in economies the world over. We develop outstanding leaders who team to deliver on our promises to all of our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities.

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