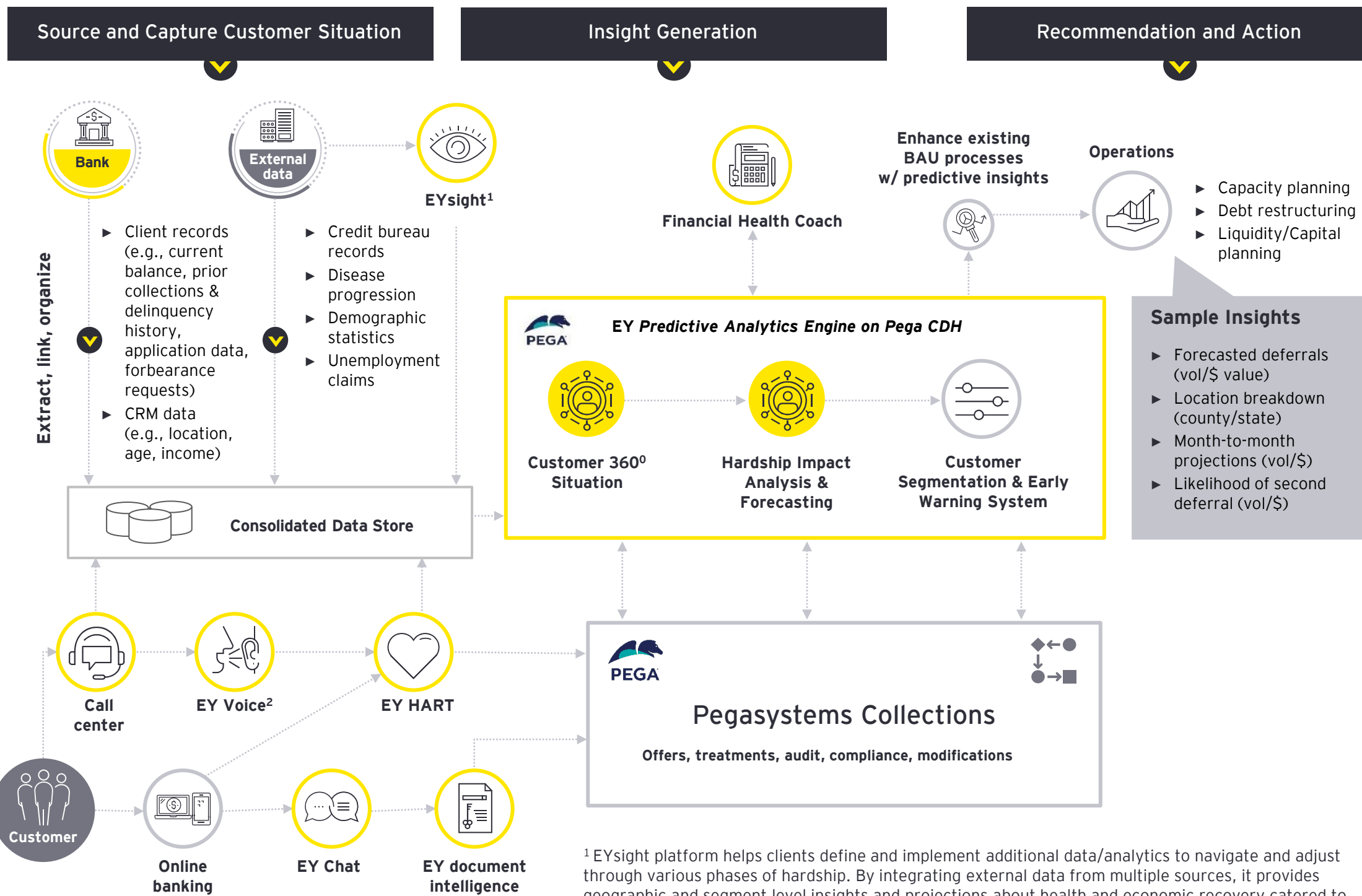


Contacts

NextGen Compassionate Collections Solution from EY with Pegasystems Insights



¹ EYsight platform helps clients define and implement additional data/analytics to navigate and adjust through various phases of hardship. By integrating external data from multiple sources, it provides geographic and segment level insights and projections about health and economic recovery catered to specific business domains

² EY Voice is a rapidly deployable capability to help contact centers better manage the changes in call volumes and mix; by monitoring call reasons, identifying emerging issues, breakdown in products and service, emerging demand, caller financial distress and needs tracking, customer complaints, and agent performance



Robert Wichtendahl
 robert.wichtendahl@ey.com
 +1 201 551 6237



Maurice Berbel
 maurice.berbel@ey.com
 +1 214 969 8404



Sameer Gupta
 sameer.gupta@ey.com
 +1 212 773 5234

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