Globally integrated end-to-end execution
- Seamless execution in multiple geographies and multiple languages, enhanced by knowledge of local culture, data protection and data privacy laws
- Consistent global methodology governing quality control, reporting, and risk management procedures

Flexible and cost-efficient delivery
- Multiple hosting options to meet each organization’s unique risk and backup requirements (i.e., on-premises, cloud, mobile)
- Managed services and preferred provider arrangements with dedicated resources and flexible pricing options

Innovation as a constant
- Striving to apply advanced analytics and AI technologies to each phase of a matter (from collection validation and gap analysis, early case assessment, data processing, document review, production, depositions, evidentiary hearings, to trial preparation)
- Creative use of technology and custom workflows to accelerate response, achieve cost efficiency and provide insights
- Dedicated R&D resources including linguists, data scientists and computer scientists who stay on top of emerging technologies and data sources and their impact on discovery

Experienced team
- Hands-on knowledge in managing high profile complex regulatory and internal investigations, litigations and disputes
- Dedicated industry teams with knowledge of industry-specific data variations and the regulatory restrictions that govern them
- Thought leaders in demand speakers who are founding members of some of the most influential industry professional organizations

Security and privacy control
- Secure global IT infrastructure with 24x7 support that allows timely and thorough resolution when unexpected circumstances arise
- BIQs that allow cross-border data transfer while facilitating compliance with global data protection and privacy regulations (e.g., GDPR)
The true discovery challenges

Data diversity and dispersion

In this digital age, data takes on many forms: email, social media posts, among others. The cloud has transformed data management to post-matter data disposition, our discovery, information governance and forensic professionals can help answer the “who, what, where, when and how” questions and meet the specific needs of each matter, we:

Managed Review Services

We provide a full range of data processing services to help clients manage discovery needs on cases of all sizes, delivered through multiple hosting options. Our services include:

- Elect electronic records for production
- Normalizing, culling and hosting data
- Data diversity and dispersion

Cloud computing makes the discovery process unpredictable, and organizations must be able to manage the increasing volume, velocity and variety of data. The increasing volume, velocity and variety of data can make the discovery process unpredictable, and organizations must be able to manage the growing costs from large data volumes. Organizations often find it difficult to stay current with the legal requirements and identify practical ways to take advantage of the potential benefits.

Information governance

The diversity and dispersion of data makes legal compliance and discovery processes more challenging. Organizations are compelled to retool their existing technologies and workflows in anticipation of unprecedented scrutiny that these new regulations will bring. The true discovery landscape can help mitigate increased costs from large data volumes.

Cost containment

Cost containment is an important factor for organizations to achieve their business objectives.

Data protection and privacy concerns

Data protection and privacy authorities in Europe. A copy of our BCRs is available at www.ey.com/bcr.

Discovery Consulting

By focusing on cost-saving measures and efficient, proportionate processes, we help organizations maintain their legal department operations:

- Develop customized workflows to identify and integrate diverse data sources
- Formulate strategies to secure process and transfer data per applicable data protection and privacy regimes (GDPR, CCPA, etc.)
- Balance in-sourcing and outsourcing arrangements
- Assess and improve discovery programs and procedures
- Information governance

Discovery Data Services

We provide a full range of data processing services to help clients manage discovery needs on cases of all sizes, delivered through multiple hosting options. Our services include:

- Collecting, processing, normalizing, culling and hosting data
- Redacting data for cross-border transfer
- Providing efficient web-based review capability
- Formatting/wrking electronic records for production
- Augmenting in-trouse resources

Managed Review Services

Our team of full-time and contract review professionals is led by a leadership who possess deep industry, legal and technology knowledge. Stiving to meet the specific needs of each matter, we:

- Ensure our flexible model can accommodate matters, large or small
- Develop and implement data and document review protocols that focus on cost efficiency
- Implement analytics and custom workflows to assess review quality and reduce review time
- Upload a repeatable and consistent quality control process