

# WHY EY?



## Globally integrated end-to-end execution

- ▶ Seamless execution in multiple geographies and multiple languages, enhanced by knowledge of local culture, data protection and data privacy laws
- ▶ Consistent global methodology governing quality control, reporting and risk management procedures

## Flexible and cost-efficient delivery

- ▶ Multiple hosting options to meet with each organization's unique risk and budgetary requirements (i.e., on premises, cloud, mobile)
- ▶ Managed services and preferred provider arrangements with dedicated resources and flexible pricing options

## Innovation as a constant

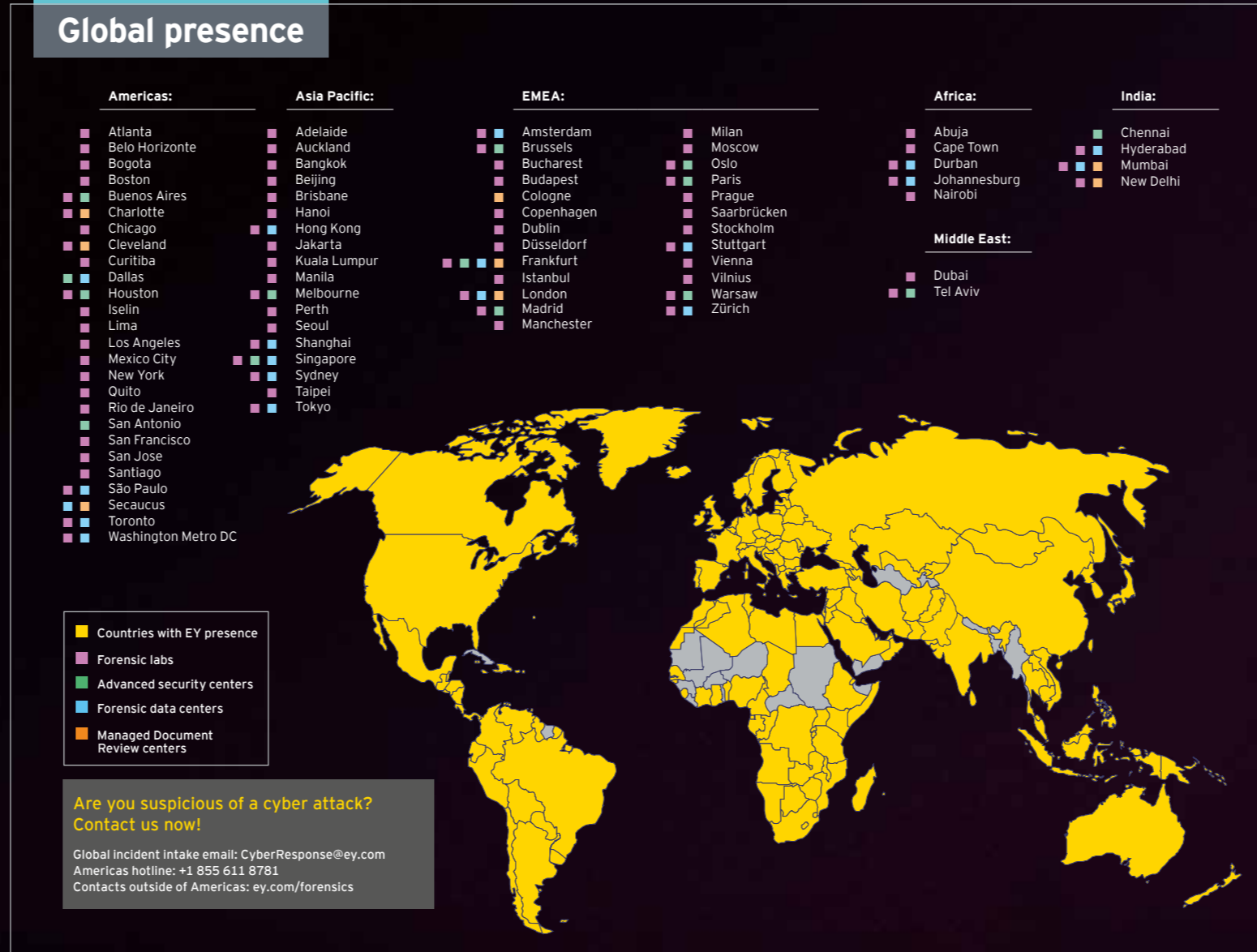
- ▶ Striving to apply advanced analytics and AI technologies to each phase of a matter, from collection validation and gap analysis, early case assessment, data processing, document review, production, depositions, evidentiary hearings, to trial preparation
- ▶ Creative use of technologies and custom workflows to accelerate response, achieve cost efficiency and provide insights
- ▶ Dedicated R&D resources including linguists, data scientists and computer scientists who stay on top of emerging technologies and data sources and their impact on discovery

## Experienced team

- ▶ Hands-on knowledge in managing high profile complex regulatory and internal investigations, litigations and disputes
- ▶ Dedicated industry teams with knowledge of sector-specific data variations and the regulatory restrictions that govern them
- ▶ Thought leaders and in-demand speakers who are founding members of some of the most influential industry professional organizations

## Security and privacy control

- ▶ Secure global IT infrastructure with 24X7 support that allows timely and thorough resolution when unexpected circumstances arise
- ▶ BCRs that allow cross-border data transfer while facilitating compliance with global data protection and privacy regulations (e.g., GDPR)



EY | Assurance | Tax | Transactions | Advisory

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### About EY Forensic & Integrity Services

Dealing with complex issues of fraud, regulatory compliance and business disputes can detract from efforts to succeed. Better management of fraud risk and compliance exposure is a critical business priority – no matter the size or industry sector. With approximately 4,500 forensic professionals around the world, we will assemble the right multidisciplinary and culturally aligned team to work with you and your legal advisors. We work to give you the benefit of our broad sector experience, our deep subject-matter knowledge and the latest insights from our work worldwide.

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## EY Discovery Services

Harnessing the power of technology in a data-driven world



# The true discovery challenges

## Data diversity and dispersion

In this digital age, data takes on many forms: email, financial records, audio phone logs, mobile data, and social media posts, among others. The cloud has dramatically increased the places where data can reside, often on unknown physical platforms across political borders that are subject to different privacy and legal regimes. With data formats and cloud computing exploding, organizations can face many obstacles in obtaining comprehensive information to gain insights for investigative and legal matters, as well as day-to-day business operations.

## Cost containment

Managing discovery costs effectively is important for organizations to achieve their business objectives. The increasing volume, velocity and variety of data can make the discovery process unpredictable, therefore difficult to manage costs. While the growing acceptance of proportionality and technology in the discovery landscape can help mitigate increased costs from large data volume, organizations often find it difficult to stay current with the legal requirements and identify practical ways to take advantage of the potential benefits.

## Data protection and privacy concerns

A new wave of data protection and privacy regulations and laws is putting organizations worldwide under greater pressure to understand and protect their critical information. Examples include the EU's General Data Protection Regulation (GDPR), China's Cybersecurity Law, Australia's Privacy Amendment and South Africa's Electronic Communications and Transactions Act. The increasing level of cross-border data transfer brought on by global commerce is exacerbating the legal and regulatory challenges. Organizations are compelled to retool their existing skill sets, technologies and workflows in anticipation of unprecedented scrutiny that these new regulations and laws will bring.

# EY Discovery Services

The diversity and dispersion of digital information continue to grow even while the legal and regulatory environments become more challenging. Organizations are seeking end-to-end discovery solutions to help them manage legal and compliance risks and also to reduce costs. From pre-litigation information management to post-matter data disposition, our team's qualifications, experience and scale enable us to offer services across the entire discovery life cycle. We have decades of experience in managing high-profile, complex legal and regulatory responses and investigations. Our discovery, information governance and forensic professionals can help answer the "who, what, where, when and how" questions and meet clients' discovery and compliance needs.

The GDPR restricts transfers of personal data outside of the EU unless the third country has an "adequacy decision" from the European Commission or the receiving entity has a valid data transfer mechanism in place. EY has developed and implemented Binding Corporate Rules (BCRs) that define EY's policy on privacy and international data transfers. BCRs are recognized under the GDPR as a valid data transfer mechanism. EY's BCRs have been formally approved by data protection authorities in Europe. A copy of our BCRs is available at [www.ey.com/bcr](http://www.ey.com/bcr). In addition, EY in the US participates in and has certified its compliance with the **EU – US and Swiss – US Privacy Shield Framework**.

## Discovery Data Services

We provide a full range of data processing services to help clients manage discovery needs on cases of all sizes, delivered through multiple hosting options. Our services include:

- ▶ Collecting, processing, normalizing, culling and hosting data
- ▶ Redacting data for cross-border transfer
- ▶ Providing efficient web-based review capability
- ▶ Formatting select electronic records for production
- ▶ Augmenting in-house resources

## Managed Review Services

Our team of full-time and contract review professionals are led by a leadership who possess deep industry, legal and technology knowledge. Striving to meet the specific needs of each matter, we:

- ▶ Scale our flexible sourcing model to a wide spectrum of matters, large or small
- ▶ Develop and implement data and document review protocols that focus on cost efficiency
- ▶ Implement analytics and custom workflows to assess review quality and reduce review time
- ▶ Uphold a repeatable and consistent quality control process

## Discovery Consulting

By focusing on cost-saving measures and efficient, proportionate processes, we help organizations modernize their legal department operations:

- ▶ Develop customized workflows to identify and integrate diverse data sources
- ▶ Formulate strategies to securely process and transfer data per applicable data protection and privacy regulations and laws (e.g., GDPR)
- ▶ Balance in-sourcing and outsourcing arrangements
- ▶ Assess and improve discovery programs and procedures
- ▶ Information governance

EY views the protection of your data as fundamental to doing business. We are committed to protecting information assets, personal data and client information. For additional information, review EY's [Protecting your data: EY's approach to data privacy and information security](#).