

Mobility: Immigration alert

December 2022



Malaysia

Long-Term Pass holders now eligible to use Autogate facility at two Malaysian airports

Executive summary

The Malaysian immigration authorities recently announced that Long-Term Pass (LTP) holders are now eligible to use the Autogate facility (i.e., automated entry-exit system) at two Malaysian airports when entering or departing from the country.

Background

The Autogate facility enables eligible travelers to scan their passports electronically when entering or departing from the country. Eligible travelers are not required to pre-register to use this facility. Prior to its introduction, travelers were required to present their passports for manual verification to immigration personnel at Malaysian airports. The Autogate facility was initially launched for Malaysian citizens and later extended to LTP holders on a pilot basis at the Kuala Lumpur International Airport (KLIA) 1 and KLIA 2 in late September 2022.

Key Developments

The Malaysian immigration authorities announced that starting in November 2022, holders of all eligible LTPs (i.e., Residence Pass-Talent, Employment Pass, Student's Pass, Professional Visit Pass, Temporary Work Visit Pass, Premium Visa Pass, Malaysia My Second Home (MM2H) Pass, Long-Term Social Visit Pass, Dependant's Pass) can use the Autogate facility at both KLIA 1 and KLIA 2, provided they hold passports that contain digital chips and comply with the standards set by the International Civil Aviation Organization. LTP holders who do not have such passports must continue to undergo manual document checks at KLIA 1, KLIA 2 and all other Malaysian international airports.

Impact on employers

LTP holders' ability to use the Autogate facility is expected to streamline and expedite their entry to, and departure from, the country. In so doing, the new policy may enhance the experience of qualifying travelers, including foreign workers, who are employed by Malaysian companies.

Key Steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

EY | Building a better working world

EY exists to build a better working world, helping create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via ey.com/privacy. EY member firms do not practice law where prohibited by local laws. For more information about our organization, please visit ey.com.

Ernst & Young LLP is a client-serving member firm of Ernst & Young Global Limited operating in the US.

© 2022 Ernst & Young LLP.
All Rights Reserved.

EYG no. 010802-22Gbl

2101-3682263
ED None

ey.com

Christopher Lim

Partner/Principal - People Advisory Services, Global Immigration
Tel: +6 0374958378
Email: christopher.lim@my.ey.com

Cynthia Wong

Associate Partner - People Advisory Services, Global Immigration
Tel: +60374958129
Email: cynthia.wong@my.ey.com

Eunice Look

Senior Manager - People Advisory Services, Global Immigration
Tel: +6 0374958225
Email: eunice.look@my.ey.com