

Mobility: Immigration alert

November 2022



Malaysia

New ePASS to be issued upon renewal of Employment and Dependant's Passes

Executive summary

Holders of Malaysian Employment Passes (EPs) and Dependant's Passes (DPs) who apply to renew these documents on or after 1 December 2022 will be issued the newly introduced Electronic Pass (ePASS) in lieu of a physical pass, with some exceptions.

Key developments

Individuals will be eligible to receive an ePASS upon renewal of their EPs or DPs only if their previous physical (sticker) passes were endorsed in their current valid passport. Upon approval of employees' and their dependents' renewal applications, sponsors must pay the application fees, and they will then receive the ePASS via email within one working day of completing payment. Sponsors who do not receive the ePASS within one working day may download it from the [online portal](#) of the Malaysian Expatriate Services Division (ESD), provided the applicant is present in Malaysia. Currently, upon payment of the application fees, the ESD delivers the stickers to sponsors via Post Malaysia.

Individuals who had EPs or DPs endorsed in their passports and then renewed their passports will not be eligible to receive an ePASS and will be issued stickers instead. In addition, the ePASS will not be available to individuals seeking to renew other types of Malaysian passes for dependents (e.g., Long-Term Social Visit Passes for certain family members such as parents and

common-law spouses). It remains to be seen whether the ePASS will be made available to holders of other passes in the future.

Impact on employers

The introduction of the ePASS is expected to simplify and expedite the EP and DP renewal application processes. Employers will be able to complete the entire process online, while impacted individuals will be able to apply to renew their EPs or DPs without having to temporarily surrender their original passports as per the current practice.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

EY | Building a better working world

EY exists to build a better working world, helping create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via ey.com/privacy. EY member firms do not practice law where prohibited by local laws. For more information about our organization, please visit ey.com.

Ernst & Young LLP is a client-serving member firm of Ernst & Young Global Limited operating in the US.

© 2022 Ernst & Young LLP.
All Rights Reserved.

EYG no. 010382-22Gbl

2101-3682263
ED None

ey.com

Christopher Lim

Partner – People Advisory Services, Global Immigration
Tel: +603-7495-8378
Email: christopher.lim@my.ey.com

Cynthia Wong

Associate Partner – People Advisory Services, Global Immigration
Tel: +603-7495-8129
Email: cynthia.wong@my.ey.com

Eunice Look

Director – People Advisory Services, Global Immigration
Tel: +603-7495-8225
Email: eunice.look@my.ey.co