A woman with short brown hair, wearing a blue blazer over a yellow top, is smiling and looking towards the camera. She is in the foreground, and another person is partially visible behind her to the right. The background is blurred, showing what appears to be an office setting.

Unravel the complexity  
of regulation, processes  
and data flows

EY Managed Services - Digital and integrated  
Minds made for transforming financial services





# Building a better financial services industry

EY Managed Services is here to make your business flourish. We offer you a leading suite of Managed Services along the entire company, investment and product lifecycles. Latest technology-based, data-driven and easy-to-integrate solutions for the externalization of your non-core activities. With a combination of people- and asset-based outsourcing for tax, legal, risk and compliance, finance and beyond, EY helps transform your business and build long-term value.

**Minds made for transforming  
financial services**

[ey.com/en\\_lu/managed-services](https://ey.com/en_lu/managed-services)

# EY Managed Services

## Digital and integrated

### A new service offering

EY Luxembourg has established itself as a leading managed services provider, in particular to the asset management sector. Building on this competence, EY teams are expanding the scope of our service offering and transforming our clients' experience through the rollout of a new digital platform. The concept and methodology of the new EY Financial Managed Services Platform are centered around a new digital and integrated experience across the entire life-cycle of investment products.

### A digital and integrated experience

The new EY Financial Managed Services platform offering is based on two key concepts: digitalization and integration.

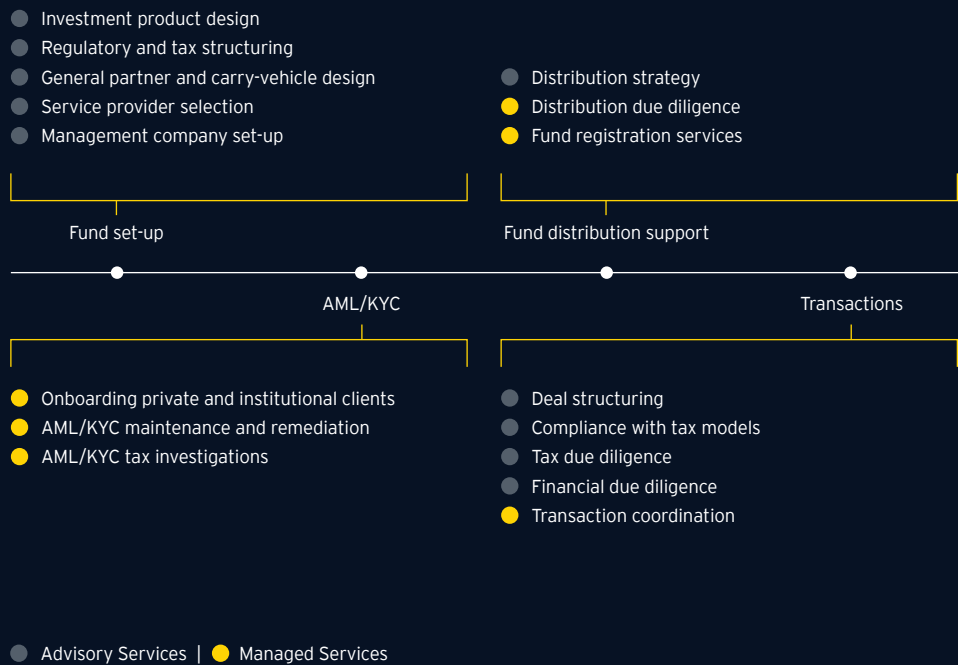
Digitalization - because the service is centered around a new digital platform incorporating intuitive customer interfaces.

Integration - because all the services offered along a product life-cycle are accessible for both the private asset and the more traditional asset management sectors.

EY teams help clients to unravel the complexity of regulation, processes and data flows. In summary, using the latest technology, we are offering a simple way to help you build a more efficient operating platform.

Fund life-cycle

EY’s new service is structured around a typical product life-cycle as shown on the right. EY teams have identified more than 50 services from set-up to liquidation where we can support you with managed or advisory-type services. The customer journey takes place in an immersive digital environment, supported by EY professionals each step of the way. With a single click, clients can find answers and discover new perspectives. EY’s Managed Services team connects you with the right experienced professionals in the EY community.



- Accounting and reporting for funds and SPV's
- Consolidation services
- Statutory financial statements and filing
- Investor reporting
- Regulatory reporting
- Performance measurement
- Fee computation design and reporting
- Complex GAAP computations and adjustments
- Financial framework and process implementation

#### Accounting and reporting

- Tax governance
- Domestic and international tax advisory
- Director's fees reporting
- Tax accounting
- Tax compliance and reporting
  - Direct tax compliance
  - Indirect tax compliance
  - Tax Assessments Monitoring Services (TAMS)
  - FATCA and CRS reporting
  - European fund tax reporting - EFTP
  - Tax DAC 6 MDR
  - Tax reclaims services
  - Country-by-country reporting
- Tax controversy
- Transfer pricing

#### Tax outsourcing services

- Fund restructuring services
- Fund liquidation

#### Fund restructuring and liquidation

#### Valuation

- Valuation oversight
- Valuation of financial products
- Valuation of businesses, property and debt instruments
- Fund of fund valuation services
- Capital adequacy calculations

#### Risk and compliance

- Organization of risk functions
- Market infrastructure and benchmark regulations
- Risk profile, model support and validation
- Alternatives risk monitoring
- Regulatory compliance and reporting
- Delegation oversight
- Value for money benchmarking
- Climate change and sustainability services (CCaSS)
- Corporate secretarial



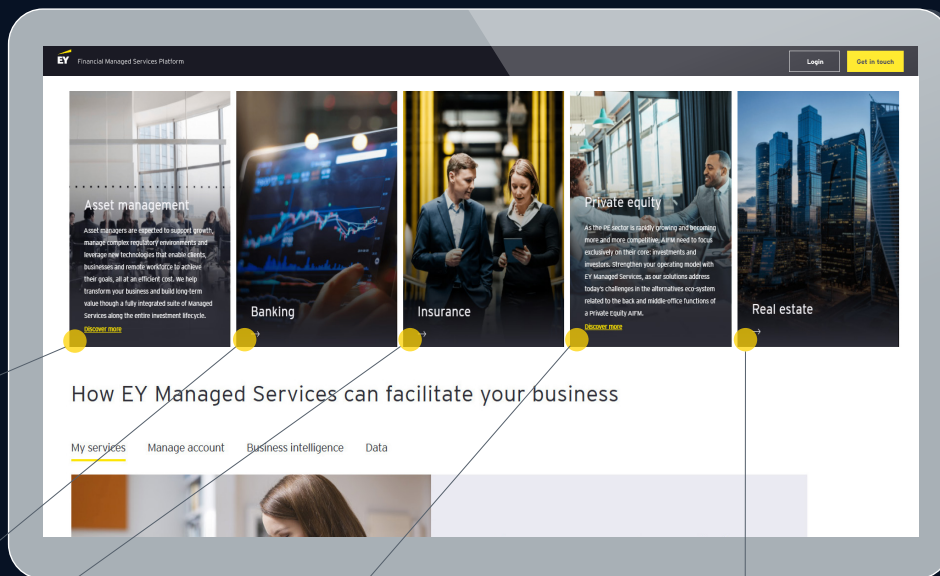
# Sector focus

The EY Managed Service portal is tailored to five featured investment products covering the most important sectors in Luxembourg.

**Asset Management**, where our managed services help you navigate and address the burden of regulation.

**Banking**, where our managed services simplify your operating model, secure your budget and product diversification in a scalable and safe way.

**Insurance**, where we help you mitigate emerging risks from insurance industry, reduce costs and maintain compliance and business continuity.



**Private Equity**, where we support you to reshape your existing target operating model of AIFM to comply with the evolving regulatory environment.

**Real Estate**, where our managed services leverage your data to help you make better investment decisions and improve your portfolio performance.



Access insights to build an understanding of what drives a sector. Clients can discover the latest trends and hot topics that are shaping the business environment.

By using this service, we can share with you EY's latest thinking and perspectives on emerging topics, and help you translate this into a competitive advantage.

Keep an eye on the market by connecting with the business community through our wide range of physical and virtual events.

# EY Financial Managed Services

## Platform functionalities

### My service

#### Manage your service portfolio through a single hub

Having all EY services displayed in a single hub will help you navigate from one service to another and find relevant information easily. EY Managed Services assures you quality, transparency and expertise when the need arises.

### Manage accounts

#### Easy administration of your engagement with us

Access a dedicated page to handle all administrative tasks related to your business relationship with EY teams. Check the status of contracts, invoices and payments which are clearly displayed and easy to download.

### Business intelligence

#### Gain insights into your business

Having the possibility to gain valuable insights into your business through data analytics is a critical success factor. EY teams offer you a platform which can use data gathered through our Managed Services platform, combined with other data, to provide insightful analysis. The more we are engaged, the more in-depth and value-added insights EY teams can bring.



## Data

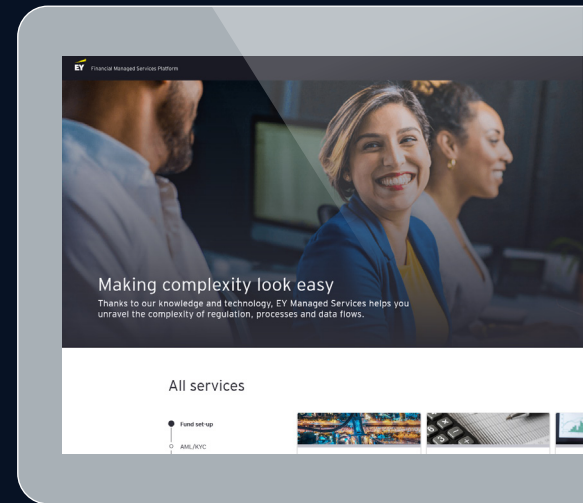
### Manage your data in a secure way

EY service provides a structured and up-to-date data room where you can store and access critical documents in a secure way. This helps speed up transactions and improves day-to-day efficiency. Documents and data will be organized by corporate structure, helping you find what you are looking for quickly. User interfaces are intuitive and user-friendly.

## Workflow

### Transparency in service processes

The close monitoring of workflows and clear milestone management are key aspects of successful project management. EY Financial Managed Services platform enables you to easily track the status of any project and be aware of any issues. With our workflow tool everything is under control and the status of each task is presented in a single table.



# Key contacts



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## EY | Building a better working world

### About EY

EY exists to build a better working world, helping create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

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