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TO ALL KNOWN CREDITORS AND MEMBERS

15 December 2023

Ref: CGJK/SJW/JL Website: www.ey.com/en-uk/ey-city-linkliquidation Email: jlouden@parthenon.ey.com

Dear Sir or Madam

City Link Limited – in Compulsory Liquidation (formerly in Administration) ("the Company")

High Court of Justice, The Business and Property Courts of England and Wales, Insolvency and Companies List; Case: CR-2019-006659

I write, in accordance with Rule 18.7 of the Insolvency (England and Wales) Rules 2016, to provide creditors with a report on the progress of the Liquidation.

On 20 November 2019, following the restoration of the Company to the Register of Companies, a winding up order was made against the Company in the High Court of Justice, Business and Property Courts of England and Wales, on a petition presented on 1 October 2019 by BECAP12 GP Limited (as General Partner of BECAP12 GP LP, as General Partner of BECAP 12 Fund LP, the Company's secured creditor).

Simultaneously, the Court appointed R H Kelly and I as Joint Liquidators of the Company. R H Kelly was subsequently replaced by Samuel James Woodward on 27 June 2022 as notified in my previous report.

This report on the progress of the Liquidation covers the period from 20 November 2022 to 19 November 2023.

Statutory information about the Company, the Liquidation and the office holders is set out at Appendix 1.

As insolvency practitioners, the Joint Liquidators are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment. A copy of the Statement of Insolvency Practice 1 is available from https://www.icaew.com/-/media/corporate/files/technical/insolvency/regulations-and-standards/sips/england/sip-1-e-and-w-introduction-to-statements-of-insolvency-practice-oct-2015.ashx

Summary of progress since last report dated 3 January 2023

As detailed in the letter to creditors dated 10 December 2019, the purpose of the Liquidation is to provide support to a legal claim which may enable a further distribution to creditors of the Company.

Manolete, who purchased the full rights and future proceeds of the legal claim during the Administration, have agreed to set aside a proportion of any realisations for the Company subject to the Company's ongoing support of the claim (principally by making information requests of relevant parties).



During the course of the period covered by this report, we understand that there have been no significant developments to report in respect of the legal claim. There are a number of cases with similar principles being progressed through the Courts by other parties, the conduct of which have a direct bearing on the prospects of success for City Link's claim. Accordingly, Manolete is electing to stay proceedings in its claim pending these preceding cases to judgment being handed down on certain of these preceding cases.

As detailed in our previous progress report, this approach is consistent with our original expectations and we anticipate that any realisations, if achieved, may take a number of years to materialise given the complexity and size of the legal claim.

Receipts and payments account

In the 12-month period to 19 November 2023, there have been no receipts and no payments from the Liquidation estate. This does not reflect estimated future realisations or costs.

As detailed in the letter to creditors dated 10 December 2019, Manolete have agreed that they will underwrite the costs of the Liquidation up to the point where any claim proceeds are received. Liquidation expenses, therefore, will only be payable from the Company's assets should claim proceeds be received by the Company.

Outcome for creditors

Better Capital

Further distributions (if any) to the secured creditor are dependent on the level of the realisations from the legal claim.

Preferential creditors

During the course of the Administration, preferential creditors were paid in full. Consequently, there are no preferential claims in the Liquidation.

Non-preferential creditors

It is not possible at this early stage in the Liquidation to forecast the quantum and timing of any potential realisations and therefore estimate any dividend prospects for creditors.

However, due to the anticipated shortfall to the secured creditor, the only distribution available to unsecured creditors will be by virtue of the Prescribed Part (see below).

As the Liquidation did not immediately follow the Administration of the Company, in accordance with Rule 14.1(3) of the Insolvency Rules 2016, creditors are required to prove their debts in the Liquidation in order to participate in any potential Prescribed Part distribution.

However, given the inherent uncertainty of any realisations and subsequent distribution, the Joint Liquidators do not require that creditors submit their claims at this stage. The Joint Liquidators will write to creditors with further details once the position has developed sufficiently.



Prescribed Part

The Prescribed Part is a proportion of floating charge assets set aside for unsecured creditors pursuant to section 176A of the Insolvency Act 1986. The Prescribed Part applies to floating charges created on or after 15 September 2003.

The Prescribed Part in this Liquidation is capped at £600,000.

The Joint Liquidators do not currently intend to make an application to the Court under section 176A(5) of the Insolvency Act 1986 for an order not to distribute the Prescribed Part.

Work which remains to be done

The Joint Liquidators will continue to progress the Liquidation. This will include, inter alia:

- Continue to support of the legal claim, primarily by making information requests of relevant parties;
- ▶ If required, make further distributions to the secured creditors of the Company;
- ▶ If required, agreeing unsecured creditor claims and distributing the Prescribed Part;
- Dealing with unsecured creditor queries;
- Dealing with corporation tax and VAT matters;
- Ensuring all statutory reporting and compliance obligations are met; and
- ► Finalising the Liquidation, including payment of all Liquidation liabilities.

Liquidators' remuneration and disbursements

As detailed in the letter to creditors dated 10 December 2019, Manolete have agreed that they will underwrite the Joint Liquidators' remuneration and disbursements up to the point where any claim proceeds are received.

The Joint Liquidators' remuneration, therefore, will only be payable from the Company's assets should claim proceeds be received by the Company.

In the event of realisations from the legal claim, the Joint Liquidators' remuneration is based on the following in accordance with a resolution which was passed by the creditors of the Company on 18 May 2021:

- A fee equivalent to 5% of gross realisations; and
- A fee for distributing the Prescribed Part equivalent of £50,000 or 30% of the value of the Prescribed Part (whichever is the lower).

For the avoidance of doubt, if there are no realisations from the legal claim then Manolete will meet any costs including the Joint Liquidators' remuneration required to close the Liquidation.



Set out at Appendix B is an analysis of the time spent and charge out rates for each grade of staff for the various areas of work carried out to date as required by the Statement of Insolvency Practice No.9. We would comment that, as our remuneration is being paid by Manolete up to the point where any claim proceeds are received, this information has been provided for reference only.

Creditors' rights to further information about, and challenge, remuneration and expenses

The statutory provisions relating to remuneration are set out in Chapter 4 of Part 18 of the Insolvency (England and Wales) Rules 2016. Further information is given in the Association of Business Recovery Professionals' publication 'A Creditors' Guide to Liquidators' Fees', a copy of which may be accessed from the web site of the Institute of Chartered Accountants in England and Wales at https://www.icaew.com/en/technical/insolvency/creditors-guides or is available in hard copy upon written request to the Joint Liquidators.

In certain circumstances, creditors are entitled to request further information about our remuneration or expenses, or to apply to court if they consider the costs to be excessive (Rules 18.9 and 18.34 of the Insolvency (England and Wales) Rules 2016). Further information is provided in 'A Creditors' Guide to Liquidators' Fees' referred to above.

Other matters

The next report will be delivered within two months from the next anniversary date being 19 November 2024, or at the conclusion of the Liquidation, whichever is sooner.

Should you wish to discuss any aspect of this report, please do not hesitate to contact John Louden on 0113 298 2315.

Yours faithfully for the Company

C G J King Joint Liquidator

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C G J King and S J Woodward are licensed in the United Kingdom to act as insolvency practitioners by the Institute of Chartered Accountants in England and Wales.

The Joint Liquidators may act as data controllers of personal data as defined by the General Data Protection Regulation 2016/679, depending upon the specific processing activities undertaken. Ernst & Young LLP and/or the Company may act as a data processor on the instructions of the Joint Liquidators. Personal data will be kept secure and processed only for matters relating to the Joint Liquidators appointment. The Office Holder Data Privacy Notice can be found at www.ey.com/uk/officeholderprivacy.



Appendix 1

City Link Limited - in Compulsory Liquidation

Information about the Company and the Liquidators

Registered office address of the Company: c/o Ernst & Young LLP, 1 Bridgewater Place,

Water Lane, Leeds, LS11 5QR

Registered number: 01080872

Date of appointment of the Joint Liquidators: 20 November 2019

Details of any changes of liquidator: On 27 June 2022 R H Kelly was replaced as

Liquidator of the Company by S J Woodward

Charles Graham John King and Samuel James Full names of the Liquidators:

Woodward

8985 and 12030 Office holder number(s):

C G J King of Ernst & Young LLP, 1 Bridgewater

Place, Water Lane, Leeds, LS11 5QR Liquidators' address(es):

S J Woodward of Ernst & Young LLP, 2 St Peter's

Square, Manchester, M2 3DF

0113 298 2315 Telephone number:

Name of alternative person to contact with

John Louden enquiries about the case:

Appendix 2

City Link Limited - in Compulsory Liquidation

Joint Liquidators' time costs for the period from 20 November 2019 to 19 November 2023

Cumulative - covering period from 20 November 2019 to 19 November 2023

	Partner	Assistant Director	Manager	Executive	Analyst	Total Hours	Total Cost £	Average Rate £
Administration & Planning	-	-	-	3.5	1.0	4.5	2,597	577
Creditors	-	-	2.5	-	-	2.5	1,188	475
Immediate Tasks	1.0	-	-	-	-	1.0	805	805
Legal Issues	5.0	-	11.0	-	-	16.0	10,725	670
Other assets	0.5	1.5	-	-	-	2.0	1,793	896
Reporting	3.5	-	11.0	-	-	14.5	13,162	908
Statutory Duties	-	-	15.5	1.5	-	17.0	8,278	487
VAT & Taxation	-	-	-	1.7	1.4	3.1	1,216	392
Total Hours	10.0	1.5	40.0	6.7	2.4	60.6		
Time Costs (£)	9,407	4,758	21,208	3,659	731	-	39,762	
Average Hourly Rate (£)	941	3,172	530	546	305		656	

Covering period from 20 November 2022 to 19 November 2023

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	Partner	Assistant Director	Manager	Executive	Analyst	Total Hours	Total Cost £	Average Rate £
Administration & Planning	-	-	-	1.6	-	1.6	784	490
Creditors	-	-	-	-	-	-	-	-
Immediate Tasks	-	-	-	-	-	-	-	-
Legal Issues	-	-	-	-	-	-	-	-
Other assets	0.5	1.5	-	-	-	2.0	1,793	896
Reporting	0.8	4.0	-	-	-	4.8	4,252	886
Statutory Duties	-	-	-	-	-	-	-	-
VAT & Taxation	-	-	-	-	-	-	-	-
Total Hours	1.3	5.5	-	1.6	-	8.4		
Time Costs (£)	1,287	4,758	-	784	-	 	6,829	
Average Hourly Rate (£)	990	865	-	490	-		813	

Summary of work

The Joint Liquidators' have incurred time costs in dealing with, inter alia, the following matters:

- Administration and Planning includes general administrative duties, including the treasury and cashiering function.
- Creditors relates to correspondence with creditors and answering specific creditor queries.
- ▶ Immediate tasks relates to carrying out on appointment tasks.
- ▶ **Legal Issues** relates to conversations with our solicitors, Clarion Solicitors, regarding legal issues arising during the Liquidation as well as supporting information requests in connection with the legal claim.
- ▶ Other assets updates and discussions with Manolete in connection with the legal claim.
- ▶ **Reporting** preparing annual reports to creditors.
- ► Statutory duties time spent in complying with statutory matters including letters, forms, and other statutory matters in connection with the Joint Liquidators' appointment.
- VAT and taxation VAT and corporation tax considerations following the commencement of the Liquidation.