

EY Public Value Charter



At EY, our purpose is **Building a better working world.**

We do this through creating public value for governments, businesses, citizens and communities. That means going beyond narrow economic benefit – identifying, delivering and evaluating what matters most across society.

Our commitments to you

People

We will leave you stronger than when we arrived – better able to deliver public value and your teams strengthened with skills and knowledge transfer.

All EY people are sensitive to the public sector environment and context and understand the central importance of transparency and accountability.

We champion and challenge on diversity. We will measure and publish performance on inclusion and share our learning on improving it.

We work flexibly and responsively. We deploy space, people and ideas from beyond Westminster – across the UK and EY's global network.

Carbon

Wherever we see the opportunity, we will identify, evaluate and capture the benefits of operating in an environmentally sustainable way.

We measure our own Carbon footprint and have achieved the sustainability milestone of becoming Carbon neutral. We will share learning on making this happen.

Digital

If a digital capability or transformation could help you, we will give practical implementation advice and support, without bias towards a particular solution or provider.

We will propose practical, safe ways to deploy innovation, digital or otherwise.

Value

We will continuously monitor and look for ways to improve value for money as well as wider social value e.g. to citizens, communities and the environment.

We will bring you the best of EY capability, and access to a skilled, diverse and integrated ecosystem of SMEs and corporate partners.

We are in the seventh year of our investment in long-term value through the Coalition for Inclusive Capitalism. We will share our leading thinking in this area, helping you to robustly measure and evaluate public value creation.

Trust

We will only offer you what we can confidently deliver and will only carry out work when it is the right thing to do for you.

We recognise the value and fragility of trust and have developed tools to help quantify and measure trust, both in our own business and for other organisations.

We act with integrity and do the right thing, in line with our values and professional standards. We will uphold the values of the Civil Service Code.

We will always collaborate, design, help implement and evaluate impacts with the long term in mind, and back advice with evidence and analysis.