

New life in the
office, new work
everywhere

EYManifesto

1

Flexibility is our standard way of working and there is no turning back! This is our **vision of the future**: EY is what you do and how you work. We have the **right tools** to manage flexibility, both from a technical and management point of view, keeping sustainability as a founding pillar.

2

Offering value to clients is our priority. In order to deliver the best customer experience we need to be agile and work in the smartest way possible, being present at clients' sites when and where it means we bring added value.

3

Safety is crucial, so is role modeling. At every level, starting with both leadership and the partnership, we need to be role models by respecting security protocols and making everybody feel safe. The more familiar we are with our EY spaces, the more equipped and ready we will be to get back to our clients' spaces as well.

4

Our office is going to be a **hub and accelerator of teaming, collaboration and connecting**. Focus is on enriching live experiences, knowledge sharing and network building. Let's focus on **sense making** and on the specific meaning of reconnecting physically. Knowledge sharing, co-design activities, project onboarding, handovers and year-end reviews are just a few examples of how we can add value to a physical presence.

5

Behavior and **culture** are key enablers and we need to live our work through values and ethics, while respecting work-life balance and the right to disconnect.

To innovate means moving forward and rolling back and making mistakes, too.

Be ready to **accelerate** whenever possible. Be smart and **agile** whenever necessary.