



Case study:  
**Sustainable  
Garments  
and Textile**

A web-based platform to guide organizations towards a more resilient and sustainable supply-chain within the Garment and Textile Sector.



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# Case study: Sustainable Garments and Textile

EY supported the SER to create a web-based platform for the garment and textile sector. This platform gives the SER the tools to provide individual organizations with guidelines to prevent and resist adverse impacts in their supply chain whilst monitoring their action plans.



## Clients' challenge

The Agreement on Sustainable Garments and Textile aims for significant improvements in the international clothing and textile supply chains. Affiliated companies cooperate to tackle issues like discrimination, child labor and

forced labor. The agreement also aims to reduce the environmental impact of raw materials.

Therefore, the Social and Economic Council of the Netherlands (SER) wants to provide individual organizations with guidelines to prevent and resist adverse impacts in their supply chain.

To assist them in this challenge, we developed a web-based platform to support and monitor the due diligence process of its affiliated companies.



## Approach

Our approach focused on providing insight in the supply chains of the affiliated companies where it is required to provide information, such as the location of production sites. Interactive self-assessments were adapted to the

company profiles in order to guide affiliated companies towards a sustainable supply chain processes. The platform suggests an action plan based on the entered data.

Affiliated companies are required to submit an action plan every year. The platform allows the SER to monitor their progress and it functions as an industry benchmark in a user friendly and secure environment. A two-step authentication has been developed to ensure platform security and to protect sensitive company information.



## Added value

The tool allows the SER to make complex and politically sensitive data accessible for monitoring purposes, while at the same time offering a high level of security.

The result was accomplished because EY offers multidisciplinary teams with developers, designers, testers and security experts who, through years of experience in gathering and monitoring non-financial information, are able to translate complex subject matter expertise into user friendly IT tooling.

“It's very encouraging to observe that a large number of companies are using the tool, as a starting point for improvement, to gain insight in their own supply chain and the issues that arise.”

Jef Wintermans,  
Coordinator Convenant Sustainable Garment  
and Textile at the Social Economic Council.

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